TEST PLAN

Demo Guru99 Insurance

# Purpose of the Document

Test plan document provides an overview of the project and the product test strategy, a list of testing deliverables, and a plan for development. Use the Test Plan document to describe the testing approach and framework driving the project's testing.

# Version History

| Version | Created By | Updated Date | Approvals | Approved Date | Remarks |
| --- | --- | --- | --- | --- | --- |
| 1.0 | Pipul Pant | 2022/10/30 | ProShore |  | Test Plan Documentation |
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# INTRODUCTION

The Test Plan is designed to prescribe the scope, approach, resources, and schedule of all testing activities of the project Guru99 insurance.

The plan identifies the scenarios to be tested, the features to be tested, the types of testing to be performed, the personnel responsible for testing, the resources and schedule required to complete testing, and the risks associated with the plan.

# 1. TEST STRATEGY

## 1.1 Test Type

**1.1.1 Unit testing**

| **Purpose** | This preliminary test is performed by the development team for testing of individual configurations, custom programs, and/or technical services to ensure that they function according to the detailed technical specification. Unit test is a white box test and should test all possible flows. Both positive and negative conditions should be tested. |
| --- | --- |
| **Development Phase** | Development and Testing |
| **Test Scope** | All configurations, code validation, memory testing, integration, code complexity, etc. |
| **Test Environment** | Development Environment |
| **Test Data** | Manual data created by developers |
| **Interface Requirements** | NA |
| **Role** | Developer |
| **Entry Criteria** | * Formal reviews for process models, functional specs, and technical specifications have been completed * All Inspection related defects have been corrected * All documentation and design of the architecture must be made available * Development of the component is complete and compiles without error * All Unit test cases are documented |
| **Exit Criteria** | * All Unit test cases completed successfully * All source code is unit tested * No outstanding critical defects * All outstanding defects are entered into the defect tracker * All test results have been documented |

**1.1.2 Functional Integration Test (QA)**

| **Purpose** | Functional test validates the full operability of interconnected functions, methods, or objects within a functional area. This includes a set of logically related activities or business processes to achieve a defined business process.  It happens after or in parallel with the development phase as and when all components for a specific flow are complete. The functional test will be done by the independent testing team in the QA environment.  During subsequent integration testing activities, these business process (functional) tests are combined to build end-to-end integration test scenarios. |
| --- | --- |
| **Development Phase** | Development and Testing |
| **Test Scope** | All functional tests, and requirement/story coverage using test design techniques like Orthogonal Analysis, Decision Tables, Equivalence Partitioning, etc. |
| **Test Environment** | Test Environment |
| **Test Data** | Manual data created by Test team |
| **Interface Requirements** | Interface connectivity required for impacted systems |
| **Role** | QA Team |
| **Entry Criteria** | * All specs are frozen and the requirements change control process has begun * Proper test data is available * Test plans and test cases are reviewed and signed off * Unit Testing has been completed * Specifications for the product have been completed and approved * All test hardware platforms must have been successfully installed, configured and functioning properly. * All standard software tools including testing tools must have been successfully installed and functioning properly. * All personnel involved in the system test effort must be trained in tools to be used during the testing process. * All personnel involved in the system test effort must be trained in the usage of the application and new features. * All functional test cases are documented |
| **Exit Criteria** | * Test case execution completed with 90% passed * All defects are recorded in Jira * No outstanding “showstopper or severe” defects * All test results have been documented * All code has been migrated into the QA environment * Coverage of code/functionality/requirements is 100% of functional requirements. |

**1.1.3 User Acceptance Test (UAT)**

| **Purpose** | User acceptance test is performed by business users. The users test the complete, end-to-end business processes to verify that the implemented solution performs the intended functions and satisfies the business requirements. |
| --- | --- |
| **Development Phase** | Final Prep or Implementation |
| **Test Scope** | * UAT * Full Regression |
| **Test Environment** | Pre-Prod or Implementation |
| **Test Data** | Mock cutover or Test Data Management tool |
| **Interface Requirements** | Interface connectivity required for all interfacing systems |
| **Role** | Process Team & Business Users |
| **Entry Criteria** | * The application works functionally as defined in the specifications * No outstanding “showstopper or severe” defects * All areas have had testing started on them unless pre-agreed by UAT stakeholder/Test and Project managers * Entire system functioning and all new components available unless previously agreed between UAT stakeholder/Test manager and project managers * All test cases are documented and reviewed prior to the commencement of UAT |
| **Exit Criteria** | * The Acceptance Tests must be completed, with a pass rate of not less than 98%. * No outstanding “showstopper or severe” defects * Less than 5 significant defects outstanding * All Test cases have been complete * No new defects have been discovered for a week prior to Production Implementation. * All test results recorded and approved * UAT test summary report documented and approved * UAT close-off meeting held. |

## 1.2 Scope of Testing

### 1.2.1 Feature to be tested

All the features of websiteGuru99 insurance which were defined in software requirement specs are needed to be tested

| **Module Name** | **Applicable To** | **Use Case Scenario** |
| --- | --- | --- |
| Login | User | User should be able to login with valid credentials.  In case of invalid credentials, the user should not log in to the system. |
| Request Quotation | User | User should be able to request a quotation based on the input data of the user vehicle. On successful completion of the request quotation, the identification number should be generated for further reference. |
| Receive Quotation | User | User should be able to view all the details in receive quotation when a successful identification number is entered.  On entering the invalid identification number, an error message should be displayed |
| Profile | User | The user should be able to view the profile.  The user should be able to edit the profile |
| Logout | User | User should be able to log out of the system. |

### 1.2.2 Features not to be tested

These features are not be tested because they are not included in the software requirement specs

* Hardware Interfaces
* Load/Stress Testing
* Database logical
* Communications Interface

## 1.3 Risk and Issues

| **Risk** | **Mitigation** |
| --- | --- |
| The project schedule is too tight; it's hard to complete this project on time | Set test priorities for each test activity. |
| Wrong budget estimate and cost overruns to implement automation testing | Establish the scope before beginning work, pay  a lot of attention to project planning and constantly track and measure the progress. |
| Lack of testing resources | Identify and allocate the resources to the project |

**1.4 Test Logistics**

**1.4.1 Who will test?**

The project should use internal QA team members as the tester for quick deliveries to clients.

**1.4.2 When will testing occur?**

The tester will start the test execution when all the following inputs are ready

* All the sprint tickets are pushed to the stage and are available for testing
* Test specification is created based on the priority.
* Multi-test environment setup is completed (Dev, Stage, Prod)

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# 2. TEST OBJECTIVE

The test objective is to verify the functionality of the website Guru99 insurance. The project should focus on testing the insurance operation such as login, request quotation, retrieve quotation, and profile to guarantee all these operations can work normally in real business environments.

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# 3. TEST CRITERIA

## 3.1 Suspension Criteria:

If the team members report that there are 40% of test cases failed, suspend testing until the development team fixes all the failed cases.

## 3.2 Entry Criteria

| **Entry Criteria** | **Test Team** | **Product Owner** | **Remarks** |
| --- | --- | --- | --- |
| Test environment(s) is available |  |  |  |
| Test data is available |  |  |  |
| Development has completed unit testing |  |  |  |
| Test scripts are completed, reviewed, and approved by the Project Team |  |  |  |

## 3.3 Exit Criteria

| **Exit Criteria** | **Test Team** | **Team**  **Lead** | **Remarks** |
| --- | --- | --- | --- |
| 100% Test Scripts executed |  |  |  |
| 90% pass rate of Test Scripts |  |  |  |
| No open Critical and High severity defects |  |  |  |
| All remaining defects are either canceled or documented as Change Requests for a future release |  |  |  |
| All expected and actual results are captured and documented with the test script |  |  |  |
| All defects logged in Defect Tracker/Spreadsheet |  |  |  |

## 3.4 Validation and Defect Management

**3.4.1 Validation**: All the test cases should be valid based on the expected outcome defined by the tester. The expected and current results are compared and based on the results the test cases are validated.

**3.4.2 Defect Management**: Defect Review Meetings will be held on a daily basis with SME leads, test leads from all locations, test managers, business leads, and integration managers. The goal of this meeting is to ensure that defects are being resolved in a timely fashion and that any issues or questions are resolved. It is at these meetings that progress tracking of defect resolution and closure is communicated. Jira will be used for the management of defects.

* + It is expected that the testers execute all the scripts in each of the cycles described above.
  + The defects will be tracked through Defect Tracker or Spreadsheet.
  + It is the responsibility of the tester to open the defects, retest, and close the defect.

**3.4.3 Defect escalation procedure**

Below table provides information on when to escalate a defect:

| **Defect Severity** | **# Blocking test cases** | **Slipped SLA** | **Candidate for escalation** |
| --- | --- | --- | --- |
| **Any Level** | >10% of total test cases | Yes |  |
| **Critical** | >5% of total test cases | Yes |  |
| **Any Level** | Any number | Yes / Go–No Go meeting is scheduled within 5 days from current day |  |

**Defect communication and escalation procedure**

* **First level of notification:** As soon as the defect is logged in to the quality center, auto-generated email would be sent to the assigned person. Since the defect will be assigned to the development team alias, all the teams who are subscribed to the alias would get the email.
* **Daily status review meeting**: Along with the test execution status discussions, all the outstanding defects would be discussed in the meeting. The development team, business team, basis team, QA management, and other stakeholders as appropriate would join the meeting. Defect details and the estimated time of fix would be documented in the quality center accordingly.
* **Defect disposition meeting:** this is a twice-a-week meeting where only high-impact defects identified are the candidates for escalation would be discussed in detail. Development team management and QA team management with respective leads would discuss the finer details and put an action plan to resolve them.
* **Escalation email to development team/SME team manager:** QA Manager would send an email with details of defects that need immediate attention to the development team/SME team manager and on need bases, a triage call involving senior management would be organized to discuss the associated risks, have a resolution plan, and to review the status

**3.4.4 Defect severity definitions**

| **Severity** | **Definition** | **Expected time for Closure** |
| --- | --- | --- |
| **Critical** | A complete software system, or a subsystem, or software unit (program or Module) within the system lost its ability to perform its required function (=Failure) and no workaround available OR Testing of a significant number of tests cannot continue without closure OR Potential show stopper for Go/ No-Go decision to enter next stage or Cutover without closure | 1 Business Day |
| **Major** | The software system, or subsystem, or software unit (program or module) within the system produces Incorrect, Incomplete, or Inconsistent results OR Defect impairs the usability (capability of software to be understood, learned, used and attractive to the user when used under specified conditions [ISO 9126] | 2 Business days |
| **Minor** | Everything that not Major or Critical | 3 Business days |

# 4. RESOURCE PLANNING

|  | 4.1 System Resource  | **S.No** | **Resources** | **Description** |  | | --- | --- | --- | --- | | 1 | Server | Requires a dedicated test server to perform automation testing in CI/CD . |  | | 2 | Test tool | Various test tools such as   * **Cypress**: Automation testing tool to perform UI testing * **TestRail**: Management of test cases and test execution report * **Jenkins**: Scheduled job execution * **Amazon CodeBuild**: Host and execute automation test framework |  | | 3 | Network | Setup a LAN Gigabit and 1 internet line with the speed of at least 20 Mb/s to connect with VPN |  | | 4 | Computer | Requires 2 laptop with 8GB RAM, SSD, and ubuntu OS |  | | 5 | Others | Various testing resource to perform cross-browser and platform testing |  |  4.2 Human Resource  | **SI No** | **Team Member** | **Responsibilities** |  | | --- | --- | --- | --- | | 1 | Test Manager | Manage the whole project  Define project directions  Acquire appropriate resources |  | | 2 | Manual Test Team | Identification and creation of the test cases  Manual execution of the test in all the test environment  Creation and triage of all the bugs in the sprint |  | | 3 | Automation Test Team | Identification and creation of the test automation framework  Implementation of the automation test cases with test report  Maintainance of automation framework and test scripts. |  |  5. Test Environment:  6. SCHEDULE & ESTIMATION6.1 All project tasks and estimation  | **Task** | **POC** | **Story Point** | | --- | --- | --- | | Create Test Specification | Manual Test Team(Test Designer) | 50 | | Perform Test Execution | Tester | 30 | | Test Report | Tester | 10 | | Test Delivery | Tester, Test Manager | 10 | | Total |  | 100 |  6.2 Schedule to complete these tasks  7. TEST DELIVERABLES   Below mention are the test deliverables to be provided: 7.1 Before testing phase  * Test plans document. * Test case documents * Test Design specifications.  7.2 During the testing  * Test Tool * Simulators. * Test Data * Test Traceability Matrix * Error logs and execution logs.  7.3 After the testing cycle is over  * Test Results/reports * Defect Report * Installation/ Test procedures guidelines * Release notes | | | | | |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |

# 8. Communication and Escalation

Below details will provide a view of how communication and escalation can be done against IBM QA team

| **Category** | **Participants** | **Mode** | **Type of reporting** |
| --- | --- | --- | --- |
| **Bi-Weekly project meeting** | * Test lead * QA manager * Scrum Master | Google Meet/Teams/Zoon | * High-level project status, * Key issues and risks, * Action tracker |
| **Weekly status meeting** | * Team Lead * Scrum Team * QA Manager | Google Meet/Teams/Zoon | * Progress as against plan * Key issues and risks * Action tracker |
| **Daily status reporting** | * QA stakeholders * Scrum Team | Email | Daily reporting of tasks and progress of the same against the plan |

# 9. TEST PLAN APPROVAL

The undersigned acknowledge they have reviewed the *<Project Name>* **Test Plan** document and agree with the approach it presents. Any changes to this Requirements Definition will be coordinated with and approved by the undersigned or their designated representatives.

| Signature |  |
| --- | --- |
| Date |  |
| Name |  |
| Designation |  |

**10. Appendix B: Key Terms**

The following table provides definitions for terms relevant to this document.

| **Term** | **Definition** |
| --- | --- |
| POC | *Point of Contact* |
|  |  |
|  |  |